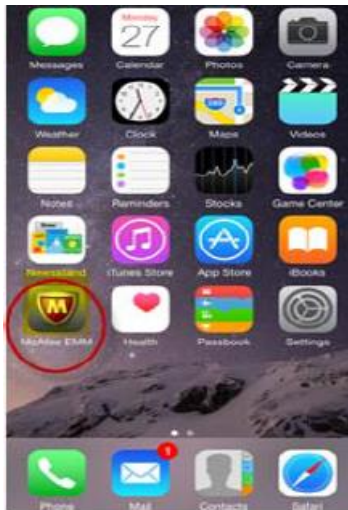


MOBILE DEVICE INSTRUCTIONS for updating Hosted password on : iPhone & iPad

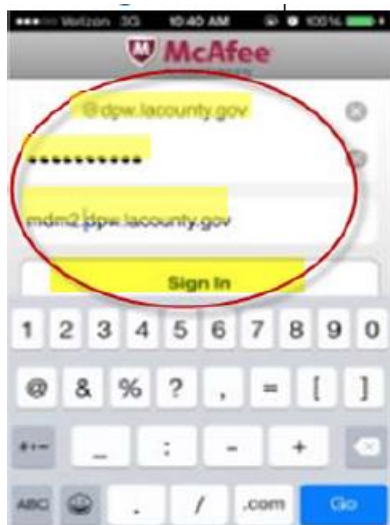
Update the HOSTED password on the EMM app:

1. Locate and tap the **McAfee EMM** Icon

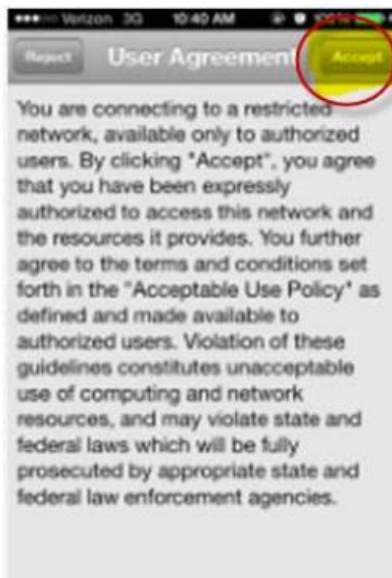


2. Enter the following:
 - a. E-mail: **[name@dpw.lacounty.gov]**
 - b. Password: **[eCAPS password]** *THIS SHOULD BE THE NEW HOSTED PASSWORD THAT WAS UPDATED*
 - c. Server: **[mdm2.dpw.lacounty.gov]**

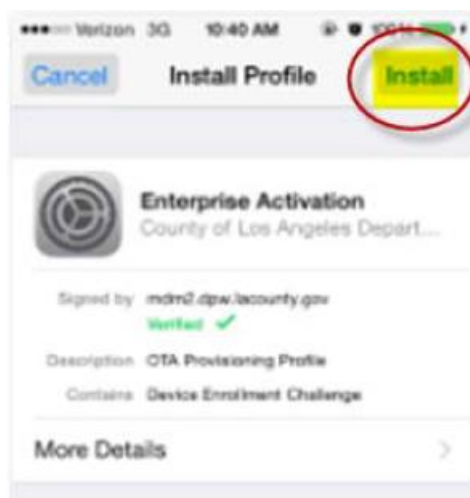
Then **Sign In** button



3. Select Update Configuration
4. Tap **Accept** button from the User Agreement window



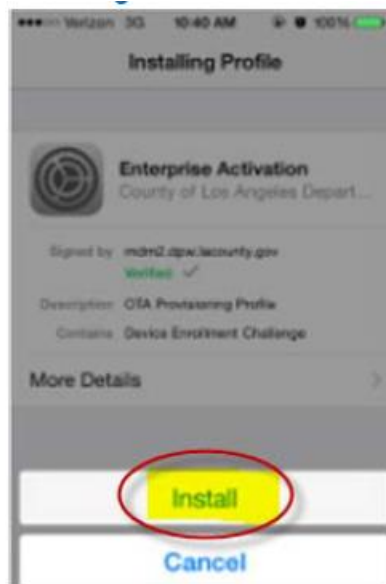
5. Tap **Install** button from the **Install Profile** window



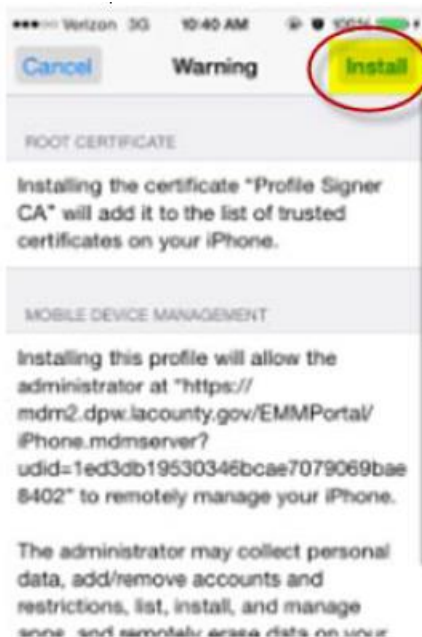
6. Enter the **passcode** when prompted. The passcode is the 4- digit to unlock your device



7. Tap **Install** button from the **Installing Profile** window.



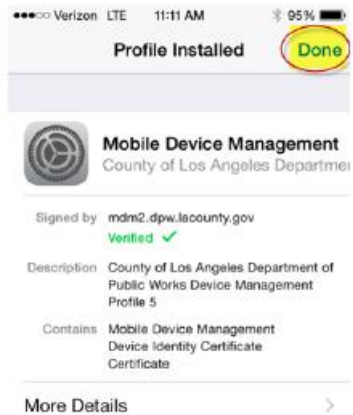
8. Tap **Install** on the **Warning** window



9. Tap **Trust** on the **Remote Management** pop-up



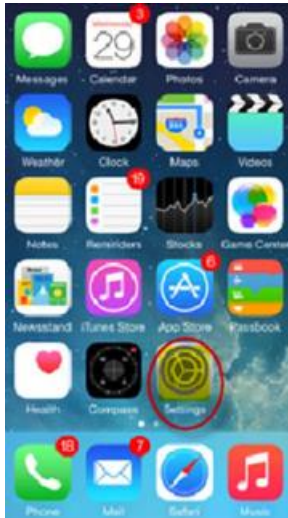
10. The **Profile Installed** window will be displayed. Tap **Done**.



11. This will take you to a **Safari** window. Tap **Home** button from Safari.



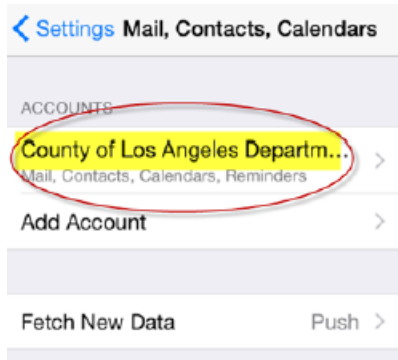
12. Locate and tap **Settings** icon



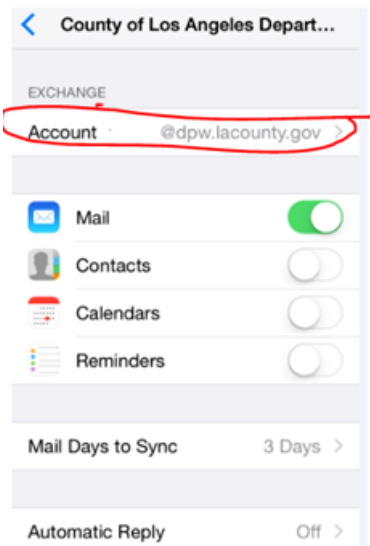
13. Locate and tap **Mail, Contacts, Calendar**



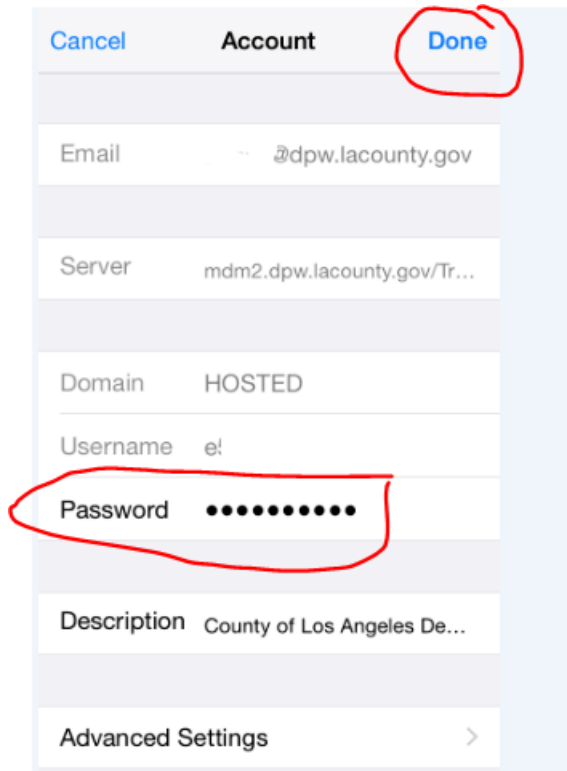
14. The [Mail, Contacts, Calendars](#) window will be displayed.
Tap [County of Los Angeles Department](#)



15. Tap [Account](#)



16. Delete and Type in your new Hosted password and select Done.



17. Tap Home button.



18. Locate and tap **Mail** icon



19. The **Inbox** will be displayed